

WELCOME TO DATOS TUCSON 2012



Arizona's Hispanic market is booming and as this year's DATOS: Tucson report illustrates Southern Arizona's largest metropolitan community is undeniably leading the way.

Consider that Tucson's Hispanic population grew at 12 times the rate of the non-Hispanic population from 2010 to 2011. Along with that astronomical population growth has come an equally impressive increase in buying power.

Statewide, Arizona Latinos will spend \$40 billion on goods and services in 2012. In Pima County, Latino purchasing power will grow to nearly \$8 billion by 2015.

As a result, every segment of the Southern Arizona market (from automobile purchases to housing) will be impacted by the growing number Latino households. In the next five years, for instance, 65 percent of new homeowners in Tucson will be Latino.

Documenting and interpreting these and similar trends have been the driving motivation behind the research and publication of the third annual DATOS: Tucson. The report is partly based on the annual DATOS: Focus on the Hispanic Market, a statewide report released earlier this year, though most of the content in DATOS: Tucson reflects the fast-changing markets in Tucson, Pima County and Southern Arizona.

While the entire state – and perhaps most especially the Arizona-Sonora border – is still recovering from the devastating that the global recession, *DATOS*: *Tucson* confirms that the Latino market is strong and growing and an increasingly significant part of the state's economic recovery.

Arizona's Hispanic population grew by 46 percent between 2000 and 2010, and is estimated to grow another 50 percent by 2020. In Pima County, Hispanics accounted for 48 percent of all births in 2011. Statewide, Hispanics were 3 of 5 people added to the population from 2010 to 2011.

What does this all mean to companies, for-profit and non-profit, that do business in Arizona? It means that in order to prosper they must answer the following question: "How do I give my Hispanic customers in Tucson and across Arizona what they want?"

DATOS: Tucson, we believe, provides many of those answers.

The Arizona Hispanic Chamber of Commerce and the Tucson Hispanic Chamber of Commerce wish to thank our corporate supporters and everyone who attended this year's annual luncheon for supporting DATOS: Tucson.

Special thanks go to the Blue Cross Blue Shield of Arizona, presenting sponsor of DATOS: Tucson. We also wish to thank the University of Phoenix, PetSmart, Univision Arizona and the Arizona Daily Star for their support and contributions.

DATOS TUCSON

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Lea May - Peter

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PURCHASING POWER

TECHNOLOGY

MEDIA

POLITICS

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POPULATION

EDUCATION

BUSINESS

TRADE WITH MEXICO

RESOURCES

(Listed in alphabetical order) JUAN JOSÉ AYALA TODD LANDFRIED **Univision Radio**

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ACKNOWLEDGEMENTS

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TERMINOLOGY AND RESEARCH NOTES

In DATOS: TUCSON, the terms Hispanic and Latino are used synonymously, as are Native American and American Indian, and African-American and black. White, non-Hispanic is sometimes referred to as non-Hispanic white. Hispanics may be of any race.

The information presented here was selected from standard secondary sources. Note that the data in this report is not always collected annually.



TOS TUCSON 2012

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International Center for Scholars

ACKNOWLEDGEMENTS



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- Ongoing procurement opportunities

Membership also connects you to our high-profile signature events:

- Minority Business Enterprise Summit —November 16, 2012
- Annual El Torneo Golf Tournament -Fall 2012
- Black & White Ball and Business Awards —Spring 2013
- DATOS: Focus on the Hispanic Market Annual Breakfast—Fall 2013
- DATOS: Tucson—Fall 2013

To learn how to join the AZHCC, contact us at 602-279-1800 or info@azhcc.com.

www.azhcc.com



If you've ever questioned the economic power of Hispanic consumers or the value of culturally relevant marketing, it is time to take note.

This year's DATOS: Tucson makes use of the latest data from the decennial census and a wide variety of other sources to affirm the steady, rapid growth and influence of Arizona's Hispanic population – a deeply rooted community that is proving it will not be diminished by the whims of political or economic cycles. "Tucson is one of the state's powerhouses in terms of Hispanic buying power and the entire Southern Arizona region is growing more important every day. DATOS: Tucson is our way of telling that story," said Lea Marquez Peterson, president and CEO of the Tucson Hispanic Chamber of Commerce. Gonzalo de la Melena, president/ CEO of the Arizona Hispanic Chamber of Commerce, adds, "Without a doubt, Hispanics are helping drive our state's economic recovery. DATOS: Tucson speaks to our growing

Here are just a few of the highlights of this report:

> Latinas. the world.



GROWTH OF HISPANIC ECONOMIC CLOUT UNDENIABLE

economic influence in Tucson and Southern Arizona, as well as statewide and across the nation."

> • Arizona Hispanics will account for \$40 billion statewide in consumer spending in 2012. • The Hispanic population in Pima County grew at about 12 times the rate of non-Hispanics from 2010 and 2011. More than half of the children under five in Pima County are Hispanic. • There are approximately 65,000 Hispanic-owned small businesses in Arizona, onethird of which are owned by

> • With \$1.2 Trillion in buying power in 2012, if U.S. Hispanics were a country they would be the 15th largest economy in

As Hispanics carry out their myriad roles as parents, students, business owners, volunteers, artists, activists and more, they consume goods

and services that drive significant dollars through our state and local economies. Attached to these dollars are cultural identities and preferences that cannot be ignored by businesses that must connect with Hispanic consumers. This report shows that the strength of today's Hispanic market is not only undeniable, but it's helping to transform Arizona's economy.

DATOS: Tucson, meanwhile, is more robust than ever. It breaks new ground, thanks to the participation of a special editorial content team led by Dr. Loui Olivas.

Thanks to this team of skilled researchers and content contributors – and the support of our sponsors –DATOS: Tucson is the premier guide to understanding Tucson and Southern Arizona's evolving demographics and the unique characteristics of Hispanic consumer behavior.

-Andrea Whitsett, policy analyst, Morrison Institute for Public Policy at Arizona State University and James E. Garcia, Director of Strategic Communication and Policy at the Arizona Hispanic Chamber of Commerce.





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- CONSUMER MARKET IN THE WORLD.
- » ARIZONA HISPANICS WILL PURCHASE \$40 BILLION IN GOODS AND SERVICES THIS YEAR. BY 2015, ARIZONA'S HISPANIC PURCHASING POWER WILL GROW TO \$50 BILLION.
- » U.S. HISPANICS ACCOUNTED FOR MORE THAN 50 PERCENT OF THE TOTAL U.S. POPULATION GROWTH FROM 2000-2010.
- » ARIZONA'S HISPANIC POPULATION INCREASED BY 46% FROM 2000 TO 2010.
- THERE ARE MORE THAN 65,000 HISPANIC-OWNED BUSINESSES IN THE STATE, ONE-THIRD OF WHICH ARE OWNED BY LATINAS.
- » NEARLY TWO-THIRDS OF ALL NEW HOME OWNERS IN TUCSON BETWEEN NOW AND 2017 WILL BE HISPANICS.
- » FROM FALL 1998 TO FALL 2012, HISPANIC STUDENTS ACCOUNTED FOR 87% OF ARIZONA'S TOTAL STUDENT ENROLLMENT INCREASES
- » IN 2011, A MAJORITY OF THE STATE'S HIGH SCHOOL GRADUATES WERE HISPANIC.
- A MAJORITY OF THE CHILDREN UNDER 5 YEARS OLD IN PIMA COUNTY ARE HISPANIC.
- TUCSON HISPANICS SPENT \$251 MILLION ON HEALTH CARE IN 2010.
- TUCSON HISPANICS SPENT MORE THAN \$1 BILLION A YEAR ON FOOD.
- THERE ARE 116, 841 REGISTERED VOTERS IN THE TUCSON "DMA" IN 2012.
- HISPANICS ACCOUNTED FOR 48% OF ALL BIRTHS IN PIMA COUNTY IN 2011
- HISPANICS ACTIVELY USE VIDEO-SHARING WEBSITES, SIXTY-FOUR PERCENT OF HISPANICS VISIT VIDEO-SHARING WEBSITES, AND 66 PERCENT OF THOSE VISITING THE SITES MAKE AN ONLINE PURCHASE.
- » AN ASTOUNDING 70 PERCENT OF HISPANICS IN THE U.S. ARE ENGAGED IN SOCIAL MEDIA; NAMELY FACEBOOK, TWITTER AND THE READING AND WRITING OF BLOGS
- FROM 2000 TO 2011, THE NUMBER OF WHITE, NON-HISPANIC STUDENTS DROPPED BY MORE THAN 8.500, WHILE THE NUMBER OF HISPANIC STUDENTS GREW BY MORE THAN 22,000.



WITH MORE THAN \$1.2 TRILLION IN PURCHASING POWER, U.S. HISPANICS ARE THE 15TH LARGEST





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THE BILLIONS OF DOLLARS INJECTED INTO THE U.S. ECONOMY EVERY YEAR BY HISPANICS IS A TANGIBLE MEASURE OF THE POPULATION'S GROWING INFLUENCE IN EVERY ASPECT OF SOCIETY. NOT SURPRISINGLY, **GROWTH IN HISPANIC PURCHASING POWER PARALLELS** HISPANIC POPULATION GROWTH.

WHAT MAY SURPRISE SOME IS THE RATE OF GROWTH. ARIZONA'S HISPANIC POPULATION, FOR INSTANCE, HAS MORE THAN DOUBLED IN THE PAST 20 YEARS.



The purchasing power of U.S. Hispanics was greater than the GDPs of all but 14 nations in 2010

1. U.S. (\$14.6 Trillion)	6. U.K.
2. China (\$5.9 Trillion)	7. Braz
3. Japan (\$5.5 Trillion)	8. Italy
4. Germany (\$3.3 Trillion)	9. India
5. France (\$2.56 Trillion)	10. Ca

Source: World Bank, 2010





List of countries with a Gross Domestic Product (GDP) of \$1 Trillion or more in 2010

- (\$2.25 Trillion) zil (\$2.1 Trillion)
- ly (\$2.05 Trillion)
- ia (\$1.73 Trillion)
- inada (\$1.6 Trillion)
- 11. Russia (\$1.5 Trillion)
- 12. Spain (1.4 Trillion)
- 13. Mexico (\$1.04 Trillion)
- 12. S. Korea (\$1.02 Trillion)
- 15. U.S. Hispanics (\$1 Trillion in buying power)

PURCHASING POWER



¿Sabías Qué?

The buying power of Hispanics will rise from \$1 trillion in 2010 to \$1.5 trillion in 2015, accounting for nearly 11% of the nation's total buying power.

-Portada-Online.com

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CONSUMER BEHAVIOR

Hispanics lead Pima County Estimated Minority Purchases 2008-2015





TO REACH THE INFLUENTIAL AND FAST-DEVELOPING HISPANIC MARKET, IT IS IMPERATIVE TO UNDERSTAND HOW HISPANICS BEHAVE AS CONSUMERS. FOR AN ADVERTISING CAMPAIGN TO SUCCEED IN THE HISPANIC MARKET, A COMPANY MUST ESTABLISH MARKETING STRATEGIES THAT APPEAL TO HISPANICS' CONSUMER BEHAVIOR AND PREFERENCES.

Top Banks/Credit Unions Among Households in Tucson (Ranked by % of Hispanics)



Source: Scarborough, 2011 Release 1 (Aug 2010 - Jan 2011), Tucson DMA, Adults 18+ (Courtesy of Univision)

DATOS TUCSON 2012





Hispanic Non-Hispanic

CONSUMER FINANCIAL SERVICES

FOREMOSTT OU NDERSTANDINGH ISPANIC CONSUMERSI SK NOWINGH OWT HEY USE AND INVEST THEIR MONEY. IN THIS FLUCTUATING ECONOMY, MAKING ANY BROAD-BASED ASSUMPTIONS ABOUT THE FINANCIAL KNOWLEDGE, PRACTICES AND BEHAVIORS OF ANY POPULATION IS RISKY (PARTICULARLY THE DYNAMIC HISPANIC POPULATION), BUT SEVERAL TRENDS ILLUSTRATE THE FINANCIAL COMFORTZ ONEF ORT HEP RESENT-DAYH ISPANICC ONSUMER.



HISPANIC MARKET TRENDS

When ranking financial institutions, Hispanic consumers in Tucson list traditional mainstream banks such as Wells Fargo, Bank of America and Chase far above credit unions and other banks. Hispanic investors in Tucson use investment products less than non-Hispanics, but still recognize their potential. In keeping with older Hispanics' aversion to debt, Hispanic consumers overall prefer the perceived lower risk of mutual funds to the perceived higher risk of stocks or other investments, particularly additional mortgage debt.

Considering that the Hispanic population overall tends to use financial services less than non-Hispanics, we can expect Hispanics to favor paying cash for their purchases in the coming year as the economy continues to recover.

Tucson Hispanics offer an opportunity for Financials Services Providers

Top 10 Financial Services Used (Ranked by Tucson Hispanic %)

¿Sabías Qué?

Sixty percent of Hispanics aged 50 and up prefer payment with cash. Only 15% prefer paying with a credit card.

-AARP Viva Polls

Checking Account 60% 88% 59% 72% **Debit Card Savings Account** 55% 74% 51% ATM Card 39% **Online Bill Paying** 24% 39% 23% 38% **Online Banking** 19% 31% Home Mortgage 19% 19% Auto Loan 401k 11% 26% Money Market Account 7% 21%

Source: Scarborough, 2012 Release 1 (Feb 2011 - Jan 2012), Tucson DMA, Adults 18+ (Courtesy of Univision)



Profile of the Arizona Latina

She is younger

Between 18-34 years old compared to 50% 25% for non-Hispanics

Her home has more people per household

69% Live in a house with 4+ people vs. 32% for non-Hispanics

Her home has more children per household

73% non-Hispanics

1+ children in the household vs. 41% for

She has a more positive outlook

Latinas believe they will be better off 31% financially in the next year vs. 24% of non-Hispanics

Source: Simmons NHCS, Summer 2011 Adult Full Year. (July '10 - Sept '11) Population, Base: Arizona Women 18+ (Courtesy of Univision)

¿Sabías Qué?

or more per year.

–U.S. Census Bureau



DATOS TUCSON 2012

CONSUMER BEHAVIOR

CONSUMER LATINA SHOPPERS



Hispanic men are 50% or more likely than their female counterparts to earn \$50,000





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RETAIL-AUTOMOTIVE

THOUGHH ISPANICSA CCOUNTF OR 1 6 TO 1 7 PERCENT OF THE U.S. POPULATION, CONSUMER SPENDING IN THE HISPANIC COMMUNITY ISG ROWINGA TT WICE THE RATEO FN ON-HISPANICS.

In the coming year, more than 20 percent of Hispanic consumers in Tucson expect to buy household furniture, electronics and technology. In the next five years, Hispanics will account for nearly two-thirds of all new home owners. In 2010, Tucson Hispanics spent nearly \$700 million on food prepared at home and another \$447 million on food outside the home.

Purchases in Tucson in 2011



DATOS TUCSON 2012





HISPANIC MARKET TRENDS

IN THE AREA OF HEALTH AND WELLNESS, ALMOST 20 PERCENT OF HISPANICS 45 OR OLDER USED HERBAL SUPPLEMENTS OR REMEDIES IN 2010 FOR ORDINARY AILMENTS SUCH AS PAIN RELIEF AND STOMACH ACHES. HISPANICS ALSO ARE THE LEAST LIKELY TO HAVE HEALTH INSURANCE IN THE UNITED STATES. IN 2010, TUCSON HISPANICS SPENT \$251 MILLION ON HEALTH CARE.

As a reflection of the growing and relatively young Hispanic population as compared to the aging non-Hispanic population, Hispanics use maternity care, pediatrics and other hospital services more than non-Hispanics.

In Tucson, Hispanics ranked United Healthcare, BlueCross BlueShield and Healthnet highest among health insurance providers.

Among young Hispanic adults, more than half nationwide were uninsured in 2009, compared to 34 percent of blacks and 24 percent of white, non-Hispanics.



CONSUMER **RETAIL-GENERAL**

Over 245,000 Hispanic Adults in Tucson Have Shopped at a Mall in the Past 3 Months 1

	Malls Shopped/Visite	d In Past 3 Mor	Population Characteristics with a 3 Mile Radius				
Rank	In Past 3 Months	% of Hispanics	% of Non-Hispanics	Total Population (2011)	Hispanic Population (2011)	Hispanic % of Total Population (2011)	
#1	Tucson Mall	60.4%	47.2%	92,493	32,125	34.7%	
#2	Park Place	44.1%	43.6%	118,735	34,116	28.7%	
#3	El Con Mall	36.8%	25.7%	126,769	41,218	32.5%	
#4	Foothills Mall	30.3%	30.0%	65,950	15,212	23.1%	
#5	Other shopping center	20.3%	27.2%	N/A	N/A	N/A	
#6	Tucson Spectrum	16.7%	4.2%	106,585	87,870	82.4%	
#7	La Encantada	10.8%	21.7%	31,483	4,013	12.7%	
#8	Arizona Milis	9.9%	4.4%	N/A	N/A	N/A	
#9	The Mall at Sierra Vista	6.9%	7.7%	N/A	N/A	N/A	
#10	Outlets at Casa Grande	6.6%	2.1%	N/A	N/A	N/A	
#11	VF Outlet	6.2%	2.7%	N/A	N/A	N/A	
#12	Oro Valley Marketplace	5.3%	9.8%	18,777	2,037	10.8%	
#13	Crossroads Festival	4.6%	10.6%	N/A	N/A	N/A	
#13	Scottsdale Fashion Square	4.6%	1.7%	N/A	N/A	N/A	
#15	St. Phillip's Plaza	2.2%	3.6%	N/A	N/A	N/A	
#16	Casas Adobes Plaza	1.9%	7.2%	N/A	N/A	N/A	

1) Source: Scarborough, 2012 Release 1 (Feb 2011 - Jan 2012), Tucson DMA, Adults 18+ (Courtesy of Univision); 2) Source: Geoscope

Top 10 Big Ticket Items Tucson Hispanics Plan to Buy in the Next 12 Months



Hispanics spent \$369 Million (33%, of Total Spending) on Clothing and Footwear in Tucson¹

Hispanic Renk	Top Stores Shappend for Clatting in Part 3 Manths ¹	S al Hispanics ¹	Tot Hum- Hisponics*	Happeler Rank	Top Dores Shappend for Shapp In Post 3 America 7		Tant Rates
#1	Walmart	64.0%	37.8%	#1	JCPenney	26.5N	7.6%
#2	JCPenney	42.3%	20.7%	#2	Walmart	23.0%	14.9%
#3	Torget	41.2%	38.4%	- 6	Famous Footwear	20.2%	13.4%
#4	Ross Dress For Less	40.2%	23.0%		Other store	19.0N	19.1%
#5	Old Novy	19.0%	9.9%	#5	Payless	18.5N	12.7%
**	Dillord's	17.0%	20.4%	*5	Feot Locker	14.1N	3.0%
#7	Other store	15.9%	25.2%	#7	Target	12.2%	9.5%
#8	Kmort	15.8%	11.9%	**	Kohi's	9.0%	13.9%
**	Kohl's	15.4%	28.1%	#3	Other sporting store	8.9%	8.2N
**	Victoria's Secret	15.4%	8.8%	#10	Sears	7.9%	4.7%
#11	Sears	15.3%	10.9%	#11	Kmart	6.6N	5.7%
#12	Marshalls	13.7%	6.2%	#11	Sports Authority	6.6%	4.9%
#13	Forever 21	13.2%	5.4%	#13	Finish Line	6.5%	1.8%
#14	Macy's	12.1%	13.4%	#14	Offland's	6.0%	10.7%
#15	Foctory 2-U	12.0%	1.4%	#15	Lady Foot Locker	5.2%	0.0%

DATOS TUCSON 2012



HEALTH CARE

HISPANIC MARKET TRENDS

CONSUMER FOOD

CONSUMER HEALTH CARE

Top Medical Services Used at Tucson Hospitals in the Past 3 Years

Among Hispanics & Non-Hispanics Who Have Used a Medical Service at a Hospital in the Past 3 Years



(Courtesy of Univision)

Tucson Hispanics Spent \$251 Million on Healthcare in 2010

Top Hospitals Visited Among Hispanic Households in Tucson Ranked by Percentage of Hispanic Households Who Visited in Past 3 Years

Ronk			Te of Non-Hispanics
#3	University Medical Center	25.4%	16.3%
#2	Jucson Medical Center	22.6%	23.5%
#3	St. Mary's Hospital	18.7%	5.6%
#4	Other Hospital	12.5%	13.1%
#5	St. Joseph's Hospital	11.8%	18.5%
#6	Northwest Medical Center Tucson	10.7%	17.4%
87	University Physicians Healthcare Hospital at Kino Compus	8.95	3.8%
#8	Carondelet Heart & Vascular Institute	6.5%	4.1%
89	VA Medical Center	5.7%	7.2%
#10	Northwest Medical Center Dro Valley	4.5%	6.7%

Have Used a Medical Service at a Hospital in the Part 3 team (Courtery of Un

Tucson Hispanics Spent \$690 Million on Food at Home Purchases in 2012, 29.7% of Tucson's Total



Source: HS 2011 Global Insight Haponic Market Manito

Top 10 Tucson Grocery Stores Shopped



¿Sabías Qué?

orough, 2013 Release 1 (Net: 2011 - Jon 2012), Tucson DMA, Adults 18+ (Countery of Uni-

The product shipment value of frozen enchiladas produced in the United States was \$48.9 million in 2002. Frozen tortilla shipments were valued even higher, at \$156 million.

–U.S. Census Bureau

DATOS TUCSON 2012

CONSUMER BEHAVIOR



on Grocery Purchases than Non-Hispanics Average Amount Household Spent on Groceries Past 7 Days (HHLD)

•An extra \$8 per week adds up to an additional \$416 per year per family.

Source: Scorborough, 2012 Release 1 Pets 2011 - Jon 2012, Sucon DAA, Households (Courtery of Univision)

Non-Hispanic

Hisponic

Tucson Hispanics Spend More on Average



DATOS TUCSON 2012

Top 10 Packaged Products Household Used (Ranked by % of Hispanics)



"Almost 60% of growth in

Source: Scarborough, 2012 Release 1 (Feb 2011 - Jan 2012), Turcson DMA, Adults 18+ (Courtery of University reflects product

food and beverages will come from the Hispanic market an the non-Hispanic Withe growth in these categories is negative -Francisco Bethencourt, PepsiCo Director of Strategy and Business Development Hispanic

CONSUMER FOOD

Tucson Hispanics Represent \$447 Million, or 28%, of All Food Away From Home Spending

\$267 Million Spent at Quick Service Restaurants 1	\$180 Million Spent on "Other" Food Away from Home
Hispanics Represent	Hispanics Represent
31%	25%
of All Dollars Spent at Quick Service Restaurants ¹	of All Dollars Spent at Other Restaurants ¹
	Hispanic Families Average
Hispanic Families Average	3.1 Visits
5.6 Visits	to a Sit Down Restaurant in One Month
to a QSR in One Month (Compared to 4.8 for Non-Hispanic Families) ²	(Compared to 3.2 for Non-Hispanic Familles) ²

8 out of 10 Hispanic Adults in Tucson Have Dined at a Restaurant in the Past Year

Tendency to Eat at Fast-Food vs. Sit Down Restaurants by Meal Type



Source: Global Insight - 2011 Hispani; Market Manitar (Courtesy of Univision)
 Source: Scatbarough. 2012 Release 1 (Reb 2011 - Jon 2012), Tucson DMA. Adults 18+ (Courtesy of Univision)

Top Quick Service Restaurants Among Hispanics Vary by Time of Day



"86% of the growth through 2020

for Coca Cola's youth target market will come from multicultural consumers, especially Hispanics, and focusing on this segment is critical to the comany's future growth." -Bea Perez, CMO Coca Cola

Top Sit Down Restaurants Among Hispanics Vary by Time of Day

	Rank	Resto	inant	75 Milip	anic	% Non-Hispanic		
	#1	Den	ay's	14.3	16	8.1%		
	#2		7	10.7	7	1.3%		
Dreakiast	#3	Other Be	Inetwole	5.7	s	10.1%		
ŏ		Villag	e inn	3.8	5	1.9%		
	#5	Golden	Conol	2.0	5	1.8%		
			Karth	Rentus	runi	The Managerson of Control of Cont	5 Non Hisporez	
			#1	Other Res	Incruch	15.7%	22.2%	
		Lunch	#2	Galden	Corrol	7.7%	3.5%	
		3	#3	Olive G	arden	7.0%	4.1%	
			#4	Dent	10	6.6%	2.0%	
	#5		Applebee's		4.455	2.9%		
					Rank	Residurant	15 Hisponie	% Non-Hisponk
					#1	Other Restaurant	25.2%	40.3%
				Dinner	#2	Olive Gorden	12.7%	4.9%
		-		#3	Golden Corrol	11.4%	7.3%	
				1	#4	Red Lobster	9.8%	4.0%
					#5	Applebee's	7.4%	8.45

¿Sabías Qué?

Latinos traditionally consume more mayonnaise than other households.

-Hispanic Market Weekly

Experian Simmons National Consumer Studies (2006 to 2011) determined that the number of minority households with dogs or cats increased 30 percent overall from 2006 to 2011, representing an additional 2.6 million minority pet owners. The much larger group of White Non-Hispanic households with pets increased only 13 percent.

From 2006 to 2011, the percentage of Hispanic households that are dog or cat owners grew from 34 percent to 40 percent. About 61 percent of White Non-Hispanic households have dogs or cats. White Non-Hispanic households, meanwhile, account for 82 percent of all pet owners, as compared to Hispanics at 9 percent, blacks at 5 percent and Asians at 2 percent.

DATOS TUCSON 2012

CONSUMER PET OWNERSHIP



When it comes to supporting our community,

Cox Communication's commitment to diversity extends beyond our workplace into the communities we serve. Cox is proud and committed to serving our ever-growing Hispanic community.



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CELL PHONES ARE A TECHNOLOGICAL STAPLE OF AMERICANA NDA MERICAN LATINOS OCIETY.T HE TOP USES OF CELL PHONES IN THE HISPANIC MARKET ARE VERY SIMILAR TO THE REST OF THE MARKET, WITH TEXT MESSAGING BY FAR THE MOST POPULAR USE OF A CELL PHONE. EMAIL, MUSIC AND INTERNET SEARCHING ARE THE NEXT TOP USES.

Yet, clear distinctions surface in the per capita rate of use. Hispanic users are almost two times more likely to switch wireless carriers in the next year, and 45 percent of Hispanic cell phone owners have smartphones, compared to 27 percent of non-Hispanic whites.

About 72 percent of Hispanic cell phone users make movie plans on their phones, including looking up movie times and theater locations (data plan use). Hispanic users also are more likely than the general market to choose a movie based on ads on their mobile phones. About 82 percent of Tucson Hispanics own a mobile phone.

82% of Hispanics in Tucson Have Cell Phones



Source: Scarborough, 2012 Release 1 (Feb 2011 - Jan 2012), Tucson DMA, Adults 18+ (Courtesy of Univision)

CONSUMER BEHAVIOR



CELL PHONE

HISPANIC MARKET TRENDS

¿Sabías Qué?

Hispanics accounted for 43% of all new wireless subscribers between 2009 and 2010.

-Experian Consumer Research



TECHNOLOGY CELL PHONE

Top Online Activities by Tucson Adults Hispanic and Non-Hispanics (Ranked by % of Hispanics - in the Past 30 Days) 65% 47% 50% 48% 23%22% Search Social Maps/GPS Music Weathe Instant National Find a Video clips Listen to networking messaging business radio news address or phone number Hispanics Non-Hispanics

Source: Scarborough, 2012 Release 1 (Feb 2011 - Jan 2012), Tucson DMA, Adults 18+ (Courtesy of Univision)

Top Items on the Internet purchased by Tucson Hispanic and **Non-Hispanic Adults** (Ranked by % of Hispanics - in the Past 12 Months)



Social Networking Sites Most Visited by **Tucson Hispanics**

	internal alter visited part 20 days			
#1	Facebook	45.3%	47.9%	#1
#2	YouTube	38.8%	38.0%	#2
#3	Twitter	7.1%	4.9%	#4
#4	Linkedin	1.3%	6.8%	#3

Source: Scotborough, 2012 Release 1 (Heli 2011 - Jan 2012), Tucson DHA, Adults 18+ (Courtery of Univers

SPANISH IS SPOKEN BY NEARLY 500 MILLION PEOPLE AROUND THE WORLD. IT IS THE SECOND MOST POPULAR LANGUAGE FOR INTERNATIONAL COMMUNICATIONS, AND THE THIRD MOST POPULAR LANGUAGE AMONG INTERNET USERS, AFTER ENGLISH AND CHINESE, RESPECTIVELY.

An astounding 70 percent of Hispanics in the U.S. are engaged in social media; in particular, Facebook, Twitter and the reading and writing of blogs. Advertisers should know that Hispanics are more actively involved in Facebook and other social media than non-Hispanics. The top industries using social media to reach out to Hispanics are the automotive, consumer packaged goods, quick-service restaurants, airlines and telecommunications industries.

Hispanic bloggers overwhelmingly wrote about parenting and Hispanic issues, as well as heritage, culture, cooking/recipes, fashion/beauty and art. Hispanics also actively participate in video-sharing websites. Sixty-four percent of Hispanics visit video-sharing websites. More than 9 out of 10 of those Hispanics use YouTube and 41 percent made a purchase online.

69% of Tucson Hispanics Accessed the Internet in the Past 30 Days

70.25 Hispanic Non-Hispania 58.3 Coold occasoo tostate totoo colorite hard

Source: Scarborough. 2012 Release 1 (Feb 2011 - Jan 2012), Tucion DAA, Adults 18+ Accessing the Internet in the Past 30 Days

DATOS TUCSON 2012

DATOS TUCSON 2012





SOCIAL MEDIA

HISPANIC MARKET TRENDS



¿Sabías Qué?

Spanish speakers are the third-largest language group among Internet users, with 8% of the total, after English (38%) and Chinese users (22%).

-YahooNews.com

Guess how many nights we beat NBC in 2011.

(adults 18-49 in primetime)



The New American Reality.



univision.net/balanceyourplan

ADVERTISERS IN THE UNITED STATES SPENT \$4.3 BILLION TO REACH HISPANICS IN 2010, A 14 PERCENT INCREASE OVER 2009, ACCORDING TO THE ASSOCIATION OF HISPANIC **ADVERTISING AGENCIES.**

THE NUMBER OF SPANISH-LANGUAGE TELEVISION STATIONS, RADIO STATIONS, BROADCAST NETWORKS AND PRINT OUTLETS IS INCREASING. THAT SHOULD BE NO SURPRISE, GIVEN THAT HALF OF ALL U.S. POPULATION GROWTH FROM 2000 TO 2010 WAS AS A RESULT OF THE INCREASING LATINO POPULATION.

When Hispanic viewers want news about their family's country of origin, they prefer watching on Spanish-language television more than two to one (38 percent to 17 percent). For daily news, the preference for Spanish-language television is slightly greater; 36 percentpreferSpanish-languagebroadcasts, while33percentpreferEnglish-languageoutlets. However, when a disaster is occurring, Hispanic viewers prefer to receive news and instructions in English rather than Spanish (42 percent to 25 percent).

While Hispanics use premium-channel cable TV service and HDTV service at the same rate as the white, non-Hispanic market, they are less likely to use DVR and on-demand movies. They are, however, more likely to use pay-per-view for movies or events.

DATOS TUCSON 2012





TELEVISION



HISPANIC MARKET TRENDS

RADIO

DESPITE A BOOM IN INTERNET USAGE AND THE AVAILABILITY OF CABLE TELEVISION CHANNELS, RADIO ADVERTISING REVENUE INCREASED SIX PERCENT IN 2010 TO \$17.3 BILLION, REFLECTING THE BIGGEST ANNUAL GROWTH RATE IN MORE THAN A DECADE. ON THE DIGITAL FRONT, STREAMING WEBSITES AND HDR ADIOS HOWEDT HEH IGHESTR ATEO FI NCREASE IN ADVERTISING DOLLARS FOR THE YEAR, WITH A 24 PERCENT GROWTH TO \$616 MILLION.

In step with this rise in advertising revenue, automakers and dealers increased their radio investment in 2010 by 22 percent to \$1.8 billion, a reflection of the remarkable rebound in the auto industry.

On the digital front, streaming websites and HD radio showed the highest rate of increase in advertising dollars for the year, with a 24 percent growth to \$616 million.

90% of Tucson Hispanics Listened to the Radio in the Past 5 Days



DATOS TUCSON 2012

MEDIA TELEVISION

94% of Tucson Hispanics Watched TV in the Past 7 Days

	Broadcast Total D Average Audience			Respective Prim Average Audience	
1	ANOA	15,900	1	KOLD R	40,100
(tie)	KOLD 13	15,900	2	KOUN9	27,600
3	KGUN9	13,400	3	KVGA	25,100
4	/FOX 11	5,800	4	//FOX\11	20,900
5	UNIVISION 46m T U C S O N	4,200	5	T U C S O N	10,000
6	318	2,500	6	318	4,200
7	<u>140</u>	1.700	7		3,300
7 (tie)		1,700	7 (tie)	740	3,300
9	TUCSON 34	800	9	TUCSON 34	800

Source: Scarborough, 2012 Release 1 (Feb 2011 – Jan 2012), Tucson DMA, Adults 18+ (Courtesy of Univision) Source: Tucson NSI July 12, 06/28/12-07/25/12, Total Day M-Su/6a-2a & Prime M-Sa 7p-10p/Su 6p-10p (FOX/CW M-Sa 7p-9p/Su 6p-9p), Adult 18+ Viewers

¿Sabías Qué?

A total of 66% of Hispanics say very few brands genuinely care about the state of their communities, but 79% say companies that make sincere efforts to be a part of their communities deserve their loyalty.

—Research Alert Vol. XXVIII, No. 19

DATOS TUCSON 2012





HISPANIC MARKET TRENDS

FOCUS ON ARIZONA'S HISPANIC MARKET

EVEN AS INTERNET USE FOR NEWS, SHOPPING AND COMMUNICATIONS RAPIDLY EXPANDS, PRINT MEDIA, INCLUDING NEWSPAPERS, MAGAZINES AND BULK MAIL ADVERTISING, REMAINS AN EFFECTIVE ADVERTISING OUTLET.

When asked about their preferences for gathering information, Hispanics preferred the Internet over newspapers when:

- » Shopping for a car (28 percent to 15 percent),
- **>>**
- Searching for general news (12 percent to 6 percent). **>>**
- }> percent) and Spanish-language
- circulation from 2004 to 2009.

38% of Tucson Hispanics Read a Print Newspaper or e-Edition in Past 7 Days % of Hispanics & Non-Hisp





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ARIZONA OFFICE TECHNOLOGIES

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PRINT



HISPANIC MARKET TRENDS

Searching for news about their family's country of origin (21 percent to 4 percent),

Most Hispanics prefer to find their food bargains in English-language newspapers (22

Newspapers (10 percent) when compared to the Internet (6 percent).

The number of Hispanic print news publications has remained more or less constant from 2007 to 2009, while English-language newspapers saw a 17 percent decline in





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AS THE 2012 ELECTION CYCLE HEATS UP, CAMPAIGN STRATEGISTS ARE DECIPHERING POLLS AND DEVELOPING ADVERTISING STRATEGIES, HOPING TO ATTRACT THE EVER-ELUSIVE SWING VOTERS. THE PROCESS IS NEVER EASY, BUT POLITICAL ANALYSTS SAY THE RAPID GROWTH OF ARIZONA'S HISPANIC VOTING BASE, THE DECENNIAL REDISTRICTING PROCESS AND THE STATE'S CONTENTIOUS POLITICAL CLIMATE IN RECENT YEARS ARE EXPECTED TO HAVE A TANGIBLE EFFECT DURING THE 2012 ELECTIONS.

In 2008, about 35 percent more Hispanics were registered to vote in Arizona than in 2000. Based on an established pattern of a 17- to 18-percent growth rate for each four-year election cycle, an estimated 482,000 Hispanics in Arizona could be registered to vote in 2012 and 317,000 of those voters could go to the polls in November 2012. Statewide voter turnout organizations led by a coalition called One Arizona have set a goal to register 100,000 new Latino voters this year.

In the meantime, more than 12.3 million Latinos are expected to vote nationwide this year, up 26 percent from the 2008 election cycle. However, approximately 22 million Hispanic are eligible to vote, according to the National Association of Latino Elected and Appointed Officials (NALEO) Educational Fund.





HISPANIC MARKET TRENDS



POLITICS



Tucson Area Hispanic Political Party Affiliation



¿Sabías Qué?

The number of U.S. Latino adults who are eligible to vote increased from 13.2 million in 2000 to 21.3 million in 2010

-Hispanic Market Weekly

Latino voters represent wave of political change for Arizona Report projects possible change from red to blue state

By Joseph Garcia

Morrison Institute Latino Public Policy Center A sea change in Arizona's political landscape is coming, with a wave of young Latinos coming of voting age in the next couple of decades.

They will be eligible to vote as the Latino population continues to grow exponentially by a high birth rate. Non-Hispanic Whites in Arizona are going the opposite direction, with a constricting population as many Baby Boomers enter retirement. That dynamic is not going to change because it is the change coming to Arizona and much of the United States, according to a recent report by the new Morrison Institute Latino Public Policy Center.

Arizona's Emerging Latino Vote, released earlier this year, shows Latinos voters will have an undeniably big impact at the ballot bax. That's because there will be a 178 percent or greater increase in the number of Arizona Latino citizens aged 20 and older from 2010 to 2030. In contrast, the number of adult non-Latino Arizona citizens is expected to increase by only 42 percent during this period.

Latino registered voters in Arizona will go from making up 15 percent of the electorate in 2010, to 25 percent in 2030. As a result, by 2025, Democrats will match or surpass the number of Republicans in Arizona, shifting the balance of power and perhaps turning Arizona from a "red state" to a "blue state."

Research shows Latino voters traditionally register as Democrats. Exit interviews and polling show Latinos also usually vote Democratic – even if they register as independents, as a growing number of voters across the board are registering. And the Republican Party's backing of SB 1070 is expected to only further galvanize the Latino vote.

Change is coming – and the eventual change will be beyond the ballot box, with Latinos taking more and greater leadership roles statewide, joining more influential boards and committees, and representing the majority of Arizona's workforce.

The future is full of both opportunity and challenges for Arizona Latinos, but Latinos increasingly will have a say in the final outcome as they learn to flex their strengthened political muscle and might.

Joseph Garcia, a former political reporter and editor, is director of Morrison Institute Latino Public Policy Center. MorrisonInstitute.asu.edu/Latino

Arizona's Emerging Latino Vote was co-authored by Morrison Institute Senior Policy Analyst Bill Hart and ASU Faculty Associate Dr. E.C. Hedberg.



DATOS TUCSON 2012

DATOS TUCSON 2012

POLITICS

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IT'S OFTEN POINTED OUT THAT THE NATION'S HISPANIC POPULATION IS NOT MONOLITHIC. IN FACT, HISPANICS IN THE UNITED STATES REPRESENT EVERY LATIN AMERICAN NATION AND SPAIN, ALTHOUGH THE VAST MAJORITY WAS BORN IN THE UNITED STATES AND MANY HAVE FAMILY LINES STRETCHING BACK DECADES OR EVEN CENTURIES. YET, EVEN AS THE 2001 TERRORIST ATTACKS AND THE DESTRUCTIVE FALLOUT OF GLOBAL ECONOMIC RECESSION PRODUCED NEW BRANDS OF CULTURAL AND PHYSICAL OBSTACLES, THE EXPLOSION OF SOCIAL MEDIA AND MOBILE ELECTRONIC DEVICES HAVE CHALLENGED THE TRADITIONAL CONCEPTS OF "BORDERS" AND "CULTURES."

In 2010, U.S. Hispanics were predominantly Mexican (63 percent), followed by Puerto Rican (9.2 percent) and Cuban (3.5 percent). Central and South Americans, and Dominicans make up the other 24.3 percent of the nation's Hispanic population.

Nearly half of all Hispanics in the U.S. live in 10 metropolitan areas. Forty-nine percent of U.S. Hispanic households include children under the age of 18, compared to 23 percent of all U.S. households.

The white, non-Hispanic population in Arizona was still the majority in 2010, but dropped to 57.8 percent of the state's population. Of the minority populations in Arizona, Hispanics made up 31.2 percent of the total population in 2010 (up from 25 percent in 2000), and other ethnic populations combined for the remaining 12.6 percent.

For the Pima County market, it is clear that the Hispanic population growth is the primary growth. In 2010, 52 percent of the under-18 population in Pima County was Hispanic, which experts calculate will result in a Hispanic majority sometime in the next 10 to 20 years.

Nearly half of all U.S. Hispanics live in California and Texas.



HISPANIC MARKET TRENDS





Arizona Fertility Rate 2009

(Live births per 1,000 females 15-44)



Source: Arizona Health Status and Vital Statistics 2010 Source: National Vital Statistics Reports, Vol. 59, No. 3, December 2010, Arizona Health Status and Vital Statistics 2010

"Firms talking the lead in areas likely to benefit from the population growth of Hispanic/Latinos in the United States are likely to see their **revenues** arow taster than those of their compet-

itors over the long term-Dave Kostin, Goldman Sachs

5,000 4,000 3,000 2.000 1,000

8.000

7,000

6,000

DATOS TUCSON 2012

DEMOGRAPHICS

U.S.

IN 2010, THE U.S. MINORITY POPULATION REPRESENTED 36.2 PERCENT OF THE TOTAL U.S. POPULATION. THE DRIVING FORCE IN THIS MINORITY POPULATION GROWTH IS THE HISPANIC POPULATION. FROM 2000 TO 2010, THE HISPANIC POPULATION CONTRIBUTED 55.7 PERCENT OF THE TOTAL POPULATION GROWTHI NT HEU NITEDS TATES.

NATURAL BIRTHS FUELED MOST OF THE INCREASE AMONG HISPANICS WITH NET INTERNATIONAL MIGRATION CONTRIBUTING ABOUT 33 PERCENT OF THE INCREASE.

ARIZONA

THERE WERE SLIGHTLY MORE THAN 1.9 MILLION HISPANICS IN ARIZONA IN 2010, WHICH ACCOUNTS FOR 31.2 PERCENT OF ARIZONA'S TOTAL POPULATION. COUNTIES WITH THE HIGHEST HISPANIC POPULATION PERCENTAGES ARE ALONG THE SOUTHERN BORDERS OF THE STATE, PARTICULARLY SANTA CRUZ, YUMA AND GREENLEE.

MARICOPA COUNTY, WITH 1.1 MILLION HISPANICS, HAD THE HIGHEST TOTAL CONCENTRATION OF HISPANICS IN ARIZONA IN 2010. PIMA COUNTY WAS HOME TO NEARLY 339,000 HISPANICS IN 2010.

HISPANICS REPRESENT 35 PERCENT OF PIMA COUNTY'S POPULATION AND 42 PERCENT OF TUCSON'S POPULATION. TUCSON'S HISPANIC POPULATION INCREASED BY 20 PERCENT AND THE NON-HISPANIC POPULATION DECREASED BY THREE PERCENT.



PHOENIX

In 2010, Phoenix was home to almost 590,000 Hispanics, accounting for 41 percent of the city's population. The Hispanic population in Phoenix has more than doubled since 1990.

PIMA

Pima County was the second most populated in Arizona with more than 980,000 people in 2010 (almost 339,000 Hispanics), of which more than 216,000 reside in Tucson.



DATOS TUCSON 2012

CONSUMER DEMOGRAPHICS





Source: Arizona Department of Health Services

AZ's Future Buyers

52%

of people in Pima under 18 are

"Hispanic"

DEMOGRAPHICS

Hispanics accounted for 48% of all births in Pima County, 2011



In 2009, The Arizona Hispanic Birth Rate was Almost Equal to White, Non-Hispanic



Source: National Vital Statistics Reports. Vol. 59, No. 3. December 2010

BIRTH AND FERTILITY RATES ARE THE GREATER PREDICTORS. IN THE PAST TWO DECADES IN ARIZONA, THE HISPANIC POPULATION HAS DOUBLED. MOST OF THAT GROWTH WAS DUE TO U.S. BIRTHS, NOT IMMIGRATION.

THE U.S. HISPANIC POPULATION IS COMPARATIVELY YOUNG. THE MEDIAN AGE OF HISPANICS IN 2010 WAS 27.3 COMPARED TO THE OVERALL U.S. MEDIAN AGE OF 36.8, AND WHITE NON-HISPANIC MEDIAN AGE OF 40.7 (CONSISTENT WITH AN AGING BABY BOOMER POPULATION AND A SLOWER OVERALL BIRTH RATE).

USING CURRENT POPULATION TRENDS, THE U.S. CENSUS BUREAU PREDICTS THAT IN 2050, 60 PERCENT OF U.S. RESIDENTS 65 YEARS OR OLDER WILL BE WHITE, NON-HISPANIC AND 20 PERCENT WILL BE HISPANIC.

Hispanic men and women have longer life expectancies than their white, non-Hispanic and black counterparts. The average life expectancy of a Hispanic male is 77.9 years, compared to 69.2 years for a black male and 75.6 white male. Hispanic women can expect to live an average of 83.1 years, compared to 80.4 years for a white, non-Hispanic women and 76.2 years for black women.

As evidence of the approaching U.S. majority minority, 46 percent of the 4.1 million births in the U.S. in 2009 were minority, and 24 percent of those births were Hispanic.

National and Arizona Hispanic birth rates in 2008 and 2009 were double those of white, non-Hispanics. The states recording the most Hispanic births in 2009 were California and Texas, with 270,239 and 201,241, respectively, followed by Florida, New York, Illinois and Arizona, which alone recorded 39,176 Hispanic births.

DATOS TUCSON

DATOS TUCSON 2012





AGE



LIFE EXPECTANCY

BIRTH AND FERTILITY

HISPANIC MARKET TRENDS



2012



Tucson Hispanic and non-Hispanic Consumer Household Size



Hispanic population grew 12x faster than non-Hispanics in Pima County, 2010-2011 2010 Census vs. 2011 Estimates



IN 2010, 46 PERCENT OF U.S. HISPANIC HOUSEHOLDS HAD AN ANNUAL INCOME OF \$34,999 OR LESS AS COMPARED TO 32 PERCENT OF WHITE, NON-HISPANIC HOUSEHOLDS. TWENTY-EIGHT PERCENT OF HISPANIC HOUSEHOLDS HAD AN ANNUAL INCOME OF \$35,000-\$74,999, COMPARED TO 33 PERCENT OF WHITE, NON-HISPANICS. TWENTY-ONE PERCENT HAD AN ANNUAL INCOME OF \$75,000 OR MORE COMPARED TO 35 PERCENT OF WHITE, NON-HISPANICS.

POPULATION

HOUSEHOLDS

THE AVERAGE HISPANIC HOUSEHOLD IN 2010 HAD FOUR MEMBERS, WHILE A TYPICAL WHITE, NON-HISPANIC HOUSEHOLD HAD 2.9 MEMBERS. FEWER HISPANIC ADULTS LIVE ALONE (FOUR PERCENT) THAN WHITE, NON-HISPANICS, (15 PERCENT).

HISPANICS ARE MORE LIKELY THAN WHITES TO LIVE IN MULTIGENERATIONAL HOUSEHOLDS, WITH 23 PERCENT OF HISPANICS LIVING IN A MULTIGENERATIONAL HOUSEHOLD, AS COMPARED TO 13 PERCENT OF WHITE, NON-HISPANICS. THE MEDIAN HOUSEHOLD INCOME OF HISPANIC MULTIGENERATIONAL HOUSEHOLDS WAS 19 PERCENT HIGHER THAN THAT OF HISPANICS LIVING IN OTHER TYPES OF HOUSEHOLDS.



Hispanics Will Drive Future Home Ownership in Tucson

Representing

Of All New Home Owners Added to the

Tucson DMA Between 2012-2017

ace: Netien RimeLocation/Pop-Facts: 2013 Edimetes, 2017 Projections: Created 08/21/201

"I encourage all marketing executives to spend 65% of your time "figuring out" your Hispanic opportunity

because that is no doubt the single biggest source of growth for all companies in the US in the short and long term."-David Calhoun, CEO of Nielsen

DATOS TUCSON 2012

CONSUMER DEMOGRAPHICS

				Non Hispania	
.8%				Non-Hispanic	
				Hispanic	
6.3%					
0.3%					
ç.		15.9%			
		15.9%			
	12%	_			
			20.6%		
			10000		
			21%		
			22.3	%	
					38%
			2	3.6%	
		18%			
6%					

Source: Scarborough, 2012 Release 1 (Feb 2011 - Jan 2012), Tucson DMA, Adults 18+ (Courtesy of Univision)



POPULATION HOUSEHOLDS

Hispanic Percentage of Total Population Growth by County in Arizona 2010 Census vs. 2011 Estimates

County	Hispanic % Pop Change	Non-Hispanic % Pop Change	Hispanic % of Total Growth
Apache	+19%	+0.2%	88%
Cochise	+2%	+1%	49%
Coconino	+3%	-0.4%	100%
Gila	+2%	-1%	100%
Graham	+1%	-1%	100%
Greenlee	+1%	+3%	16%
La Paz	+4%	-2%	100%
Maricopa	+3%	+1%	54%
Mohave	+4%	+1%	50%
Navajo	+3%	-0.5%	100%
Pima	+2%	+0.2%	88%
Pinal	+3%	+2%	43%
Santa Cruz	+0.4%	+1%	58%
Yavapai	+2%	+0.1%	84%
Yuma	+3%	+2%	76%

Hispanic Children in Pima County Under Age 5 are Majority



DATOS TUCSON 2012





46

12

¿Sabías Qué?

The most popular names for Hispanic baby girls born nationwide in 2010 were Sophia, Valentina and Isabella. The most popular names for Hispanic baby boys were Santiago, Sebastián and Matiás.

-BabyCenter.com

Percentage of Hispanics at the county level in Arizona - 2011



Source: Geoscope



Source: Geoscope

POPULATION HOUSEHOLDS

In Pima County, Hispanics were nearly 9 of 10 new residents from 2010 to 2011



Arizona has the 2nd largest age disparity between

Hispanics and Non-Hispanic Whites. (Maine has the largest age disparity at 19.7 years.)

U.S. Census Bureau, 2011 Estimate

TUCSON POPULATION

Percentage of Hispanic population in Tucson 2011

42

EDUCATION



respectively.







EDUCATION

DESPITE THE STATE'S RAPIDLY GROWING LATINO POPULATION, MORE THAN 30 PERCENT OF THE STATE'S LATINO CHILDREN ARE NOT GRADUATING FROM HIGH SCHOOL AND ONLY ABOUT HALF OF HISPANIC COLLEGE FRESHMAN IN FOUR-YEAR SCHOOLS IN ARIZONA AND NATIONWIDE COMPLETE THEIR DEGREES.

GIVEN THE CRUCIAL ROLE EDUCATION PLAYS IN A COMMUNITY'S ECONOMIC PROSPERITY, THE SINGLE GREATEST LONG-TERM CHALLENGE FACING ARIZONA LATINOS MAY NOT BE JOB CREATION, HEALTH CARE OR IMMIGRATION, BUT THE EDUCATION OF OUR CHILDREN.



In 2011, Arizona Hispanics became the largest number of high school graduates in the state. The Arizona Department of Education predicts that as many as 55,000 Hispanic high school seniors will graduate from high school in the 2014–2015 academic school year, a 27 percent increase over 2009-2010.

Despite that explosive growth, the rate of graduation for Hispanics (69 percent) lags behind African Americans (73 percent), White, non-Hispanics (83 percent) and Asians (88 percent). Only Native Americans, among the state's major minority groups, graduate from high school at a lower rate.

At the other end of the spectrum, nearly 90 percent of new students who enrolled in public schools from 2000 to 2011 were Hispanic.

In 2015 - perhaps sooner - Latinos will become the majority of the state's public school population.



DATOS TUCSON 2012

50

CONSUMER DEMOGRAPHICS

PS-12 Student Growth in Pima County Driven Overwhelmingly by Hispanics

PCC: For more than 40 years, proud to serve our community Pima Community College students become teachers, firefighters, police officers, nurses and small-business owners – the backbone of a stable, prosperous Tucson. We are: • No. 12 nationwide in Hispanic enrollment at community colleges, and No. 1 in Arizona. • A participant in Adelante, a program helping Hispanic men succeed in college. • The home of Upward Bound, which nurtures low-income high school students seeking to become the first in their family to graduate from college. We offer: • Convenient day and evening classes. • Campuses and learning centers throughout the Tucson area. • Scholarships and financial aid. Start at Pima. Go anywhere. (520) 206-4500

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You'll like the difference

HISPANIC BUSINESS OWNERS ARE PLAYING AN INCREASINGLY SIGNIFICANT ROLE IN THE ECONOMY IN ARIZONA AND NATIONWIDE. FROM 2002 TO 2012. THE NUMBER OF MINORITY-OWNED FIRMS IN THE U.S. IS EXPECTED TO GROW BY 51 PERCENT. ACCOUNTING FOR A TOTAL OF 3.2 MILLION MINORITY-OWNED COMPANIES.

IN CONTRAST, THE NUMBER OF NON-HISPANIC FIRMS IN IN THE U.S. IS EXPANDING AT A RATE OF APPROXIMATELY 18 PERCENT EACH YEAR. IT IS INTERESTING TO NOTE THAT A 2005 SURVEY FOUND THAT APPROXIMATELY 33 PERCENT OF HISPANIC-OWNED FIRMS IN ARIZONA WERE OWNED BY FOREIGN-BORN HISPANICS.

Arizona has the fifth largest percentage of Hispanic-owned businesses in the U.S. (10.7 percent of the state's total) and is home to an estimated 65,000 Hispanic-owned business, approximately 20,000 of which are owned by Latinas.

In 2011, Hispanic women owned 14 percent of the woman-owned businesses in Arizona.

- business ownership in the country.
- in that same period.
- by Hispanic women.
- management and remediation services (17.1%).

SOURCE: U.S. Census 2007 Survey of Business Own





HISPANIC MARKET TRENDS

Latina-owned businesses are the fastest growing segment of

 Between 2002 and 2007, Latina-owned businesses grew 45 percent. Total receipts for Latina-owned companies grew nearly 60 percent

· One in 10 (all women-owned firms across the country are owned

 The top industries for Latinas include: health care and social assistance (20.1% of all Hispanic WOBs are in this sector), other services (18.1%), and administrative and support and waste





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As a Phoenix-based company for 25 years, PetSmart is thrilled to support the Arizona Hispanic Chamber of Commerce. We are proud of our city and are committed to organizations like the Arizona Hispanic Chamber of Commerce that celebrate the diversity of our community and promote small business.







Source: Survey of Business Owners, 1992, 1997, 2002 and 2007

U.S. Hispanic businesses

Characteristics

Most Hispanic-owned firms are small, sole proprietorships and/or family-owned.

Hispanic businesses represented 9 percent of all classifiable businesses in 2007.

Average gross receipts for Hispanic-owned firms increased to \$152,700 in 2007 from \$141,000 in 2002, while white, non-Hispanic firms averaged annual gross receipts of \$490,000.

In 2007, there were 44,000 Hispanic-owned firms with revenues of more than \$1 million.

Sources: 1, Fry. Richard, 2011. Hispanic College Enrollment Spikes. Narrowing Gaps with Other Groups. 8-25-11. Washington, DC: New Research Center Social & Demographic Teinds project, 2. U.S. Census Survey of Business Owners: Hispanic-Owned Businesses: 2007

HISPANIC BUSINESSES



¿Sabías Qué?

In 2007, there were 1 million firms owned by people of Mexican origin. They accounted for 45.8% of all Hispanic-owned firms.

- Hispanic Business Magazine





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THE EYE-OPENING VALUE AND POTENTIAL OF **ARIZONA-MEXICO ECONOMIC TIES**

Mexico is Arizona's leading international trade partner

North America is an interconnected region with multiple economic, social and cultural ties. This reality translates into significant opportunities: Mexico is the second largest

Mexico¹.

Arizona Exports (millons of USD) Mexico Canad China German Singapore United Kingdo Japa 2000 0 1000 3000

http://www.census.gov/foreign-trade/statistics/state/data/az.html

Canada and the United States

surpassed \$1 trillion of trade^{2,3},

up from \$283 million USD in

1993. Our combined GDP in

1993 was \$7.6 trillion USD. In

2010, it was \$17.3 trillion USD.⁴



destination for U.S. exports, and the third largest source of imports, with six million U.S. jobs dependent on trade with

In 2011, trade between Mexico,



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For Arizona, Mexico represents a neighbor, a partner and an economic opportunity. Mexico is the number one international trading partner for Arizona, California, New Hampshire, New Mexico and Texas. It also represents the second largest export market for 16 U.S. States

and the third largest market for eight states.⁵ Thanks to the partnership forged by the North American Free Trade Agreement (NAFTA) and Mexico's vast network of trade agreements, Mexico presents unique opportunities for greater trade and investment links with



http://www.census.gov/foreign-trade/statistics/state/data/imports/az.html

U.S.-Mexico Border Trade Quick Facts

- In 2011, U.S.-Mexico goods and services trade reached an estimated one-half trillion dollars.
- Seventy percent of bilateral commerce crosses the U.S.-Mexico border via trucks.
- An estimated 6 million U.S. jobs depend on bilateral trade.
- 79 percent of Mexican exports are sold to the United States, including products produced in the border region and throughout the country.
- U.S. imports from Mexico contain, on average, 40 percent U.S. content.
- Mexico is the No. 1 foreign destination for U.S. tourists, and Mexican tourists comprise the second largest group of foreign visits to the United States each year.
- 85 percent of Mexican arrivals to the U.S. occur at the land ports of entry along our shared border.

(Source: U.S. Department of Commerce and "The State of Trade, Competitiveness and Economic Well-being in the U.S. Mexico Border Region" by Brik Lee and Christopher E. Wition of the North American Center for Transborder Studies, ASU, June 2012)

Arizona. As mutual stakeholders in efforts to expand our future prosperity, Mexico remains Arizona's largest trading partner by far, with a 33% share of Arizona exports, compared to China's 6%.⁶ Among U.S. states, Arizona ranks fourth in exports to Mexico⁷. In 2011, Arizona exported \$5.74 billion USD to Mexico.⁸ From 1993 to 2010, Arizona exports to Mexico grew at an annual average rate of 10.2%. In 2010, 111,216 jobs in Arizona depended on trade with Mexico⁹. Despite these remarkable figures, the significance of cross-border economic activity between Arizona and Mexico is often

overlooked.

Arizona shares 389 miles of border with Mexico, which is now the 13th largest economy in the world¹⁰. It is precisely that border that is the most important asset of the economic relationship.¹¹ In this chapter of DATOS: Focus on the Hispanic Market, you will find relevant statistics on the economic benefits that trade has brought to a wide range of communities and businesses on both sides of our common border. You also will find information on opportunities for many Arizona companies, particularly regarding how economies of scale can benefit the energy and aerospace industries.

THE BORDER IS VITAL

Did you know that in 2009, 60% of all winter produce consumed in the U.S. and Canada passed

through Nogales, AZ?¹¹ Border infrastructure is critical to facilitate trade and improve the quality of life on both sides of the border. The logistics of 75,000 trucks moving across the border on a daily basis (80% of Mexico — U.S. bilateral trade)¹² creates jobs and brings food to tables across the continent. Keeping the trade flowing is not without challenges. The amount of produce that crossed through Nogales dropped from 5.1 billion pounds in the 2009-2010 seasons to 4.5 billion pounds last season, according to the Agricultural Marketing Service of the U.S. Department of Agriculture.¹³ However, improvements to the San Luis II and Mariposa ports of entry aim to make the Arizona-

Sonora region more competitive.¹⁴ With so much at stake, it is crucial to work together to ensure that trade is highly efficient and secure.

LOOKING SOUTH OFFERS A GLOBAL VIEW

Beyond the immediate border area, the Mexican economy is the perfect partner for Arizona's prosperity. With 85 airports, 76 seaports on the Atlantic and Pacific Oceans, and 227, 422 miles of highways,¹⁵ Mexico's infrastructure is well-suited for Arizona's businesses.

Mexico has the second largest number of Free Trade Agreements (FTAs) in the world. Its wide array of agreements covers 43 countries on three continents.¹⁶ This offers a singular opportunity for international

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China."18
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In addition to unparalleled

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Source: Ministry of Foreign Altains "Including Economic Partnership Agreement with Japan

Top Sources of Tourism and International Spending for the United States, 2010

Country	Arrivals (Millions)	Rank	Spending (billions of USD)	Rank
Canada	19.96	1	20.8	1
Mexico	13.47	2	8.7	4
United Kingdom	3.85	3	11.6	3
Japan	3.39	4	14.6	2
Germany	1.73	5	5.8	6
France	1.34	6	4.1	8
Brazin	1.2	7	5.9	5

commerce and investment because it gives strategic access to a potential market of more than one billion consumers, representing close to 60% of the world's GDP.¹⁷ "Thanks to NAFTA and its network of trade agreements, Mexico trades more than Argenting and Brazil combined, and more per person than

¿Sabías Qué?

The value of total goods traded between the United States and Mexico in 2010 was \$393 billion.

global access through FTAs, Arizona's southern neighbor also boasts a young, talented population that itself also constitutes a thriving domestic market.¹⁹ In other words, Mexico is open for business.

ECONOMIES OF SCALE

When one looks at Arizona and the region to its immediate south, it is impossible not to notice the inherent similarities in both the terrain and climate. These characteristics shape economic development into industries that, in turn, grow faster and more sustainably by working together. Arizona's commercial development priorities often overlap with Sonora's priorities.

For example, 90% of the recent foreign investments in Mexico's renewable sector are in wind energy.²⁰ These investments, coupled with renowned expertise in the electro-electronic industries, make supply chains in Mexico more efficient. The same can be said for solar, hydraulic and geothermal power.

Meanwhile, Arizona and Sonora are diligently promoting their sunny climates with notable success. In 2013, the largest stored heat plant in the United States will be in Phoenix.²¹ Arizona also has distinct expertise in research-industry partnerships, which can be used just as effectively on both sides of the border. With wind and solar energy alone, the engineering and manufacturing expertise in both countries can



Arizona-Mexico Trade rebounding after steep recession-related decline

In 2008, \$20.78 billion worth of goods were traded between Arizona and Mexico. Of the \$20.78 billion in goods, \$6.3 billion were exports and \$13.9 billion were imports. In 2009, exports from Arizona to Mexico dropped by more than 20 percent, largely as a result of the recession.

Source: The Arizono-Sonora Barder Region: A Review of Economic Integration along the Barder, Bler College of Management website, University of Arizona

Trade between Arizona and Mexico is rebounding. Arizona listed exports of \$5.7 billion to Mexico in 2011. Imports from Mexico totaled about \$5.6 billion.

Source: International Trade Commission, U.S. Department of Commerce, March 2012

There were more than 24 million legal border crossings from Mexico into Arizona between July 2007 and June 2008, 99 percent of whom were residents of the state of Sonora. Two-thirds of the visitors from Mexico came to enjoy leisure activities, while 33 percent were here to do business. Mexican visitors spent nearly \$2.7 billion in 2007 — 2008 in Arizona.

Source: The Arlzona-Sonara Border Region: A Review of Economic Integration along the Border, Eller College of Management website. University of Arizona

combine to make renewable energy efficient by reducing costs and allowing economies of scale to make the entire region more competitive.

Another clear example of overlapping commercial development priorities is the aerospace industry. In Mexico, aerospace has grown at an average rate of more than 20% since 2002.²² In 2015, aerospace is expected to account for more than 37,000 jobs through approximately 350 companies.²³ Many of those firms are expected to thrive in Sonora. In addition, on the Arizona side of the border, the aviation industry accounts



Source: Mexican Visitor Survey, 2007-08. Eller College of Management, UofA

for 470,000 jobs and contributes \$38.5 billon to the economy, making the state an established hub for aviation investments.²⁴ On the aerospace defense side, Mexico's recent accession to the Wassenaar Arrangement on Export Controls will facilitate defense research and development as well as manufacturing,²⁵ which is attractive for the 17



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Nearly 60% of Visitors From Mexico in 2007 Came to Shop, 36% Conducted Business

Leisure Shopping Leisure VFR Business

military installations in Arizona.²⁶ Similar to Silicon Valley, which is populated by companies that partner and create joint ventures in the high-tech sector, the Arizona — Sonora region can create lucrative partnerships and joint ventures, particularly in the aerospace and renewable energy

TRENDING HIGH-TECH

Arizona is home to one of eight TechBA offices, a program developed by the Mexican Ministry of the Economy (SE) and the U.S. - Mexico Foundation for Science (FUMEC). TechBA supports and guides consolidated small- and medium-sized high-tech enterprises for rapid growth in Mexico and other countries. The program has created thousands of high-quality jobs around the world and has pushed Mexican technology developers to challenge themselves by creating specialized niches in the supply chain.

Many people are surprised to learn about the scope and quality of some Mexican investments in Arizona. In the TechBA program alone, companies that engage in the Arizona market include sectors like software development, biotechnology, aerospace and clean/ renewable energy.

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industries.

²U.S. Census Bureau – trade between US-Canada and US-Mexico ³Mexico's INEGI – trade between Canada and Mexico

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Simmons

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